

# SITE & EVACUATION PLAN

## RED CLIFFS CARAVAN PARK



8760 Calder Highway, Red Cliffs, Victoria 3496 | **ph:** (03) 5024 2261 | [www.redcliffscaravanpark.com.au](http://www.redcliffscaravanpark.com.au)

### Welcome to our Caravan park

Office Hours: 8:00am - 6:00pm

### Useful numbers

Red Cliffs Taxi (03) 5024 1728  
Mildura Info centre (03) 5018 8380

### Emergency Contact Phone Numbers

Police, Ambulance or fire **000**  
To advise staff phone (incl after hrs) **5024 2261**  
State Emergency Services (storms Etc.) **132 500**  
Poisons information centre **13 11 26 (24hrs)**

### Medical

Deakin Medical Centre **5022 1488**  
Mildura Base Hospital **5022 3333**  
Mildura Veterinary Hospital **(03) 5023 3838**

### Emergency Procedures:

1. Assist those in emergency if safe to do so;
2. Notify park staff **5024 2261** or emergency services **000**











### Emergency Evacuation

When officially advised that an **EMERGENCY** exists you should:

1. Secure your valuables;
2. Close and secure windows & doors;
3. Turn off all power & gas at your site/cabin;
4. Gather everyone registered to your site;
5. Walk to the Evacuation Assembly Area;
6. Notify park personnel of your arrival at Evacuation Assembly Area;
7. Listen for and follow park & emergency service personnel instructions.

### WATER RESTRICTIONS

Washing/Hosing of any vehicle with mains water is **NOT** permitted at anytime.

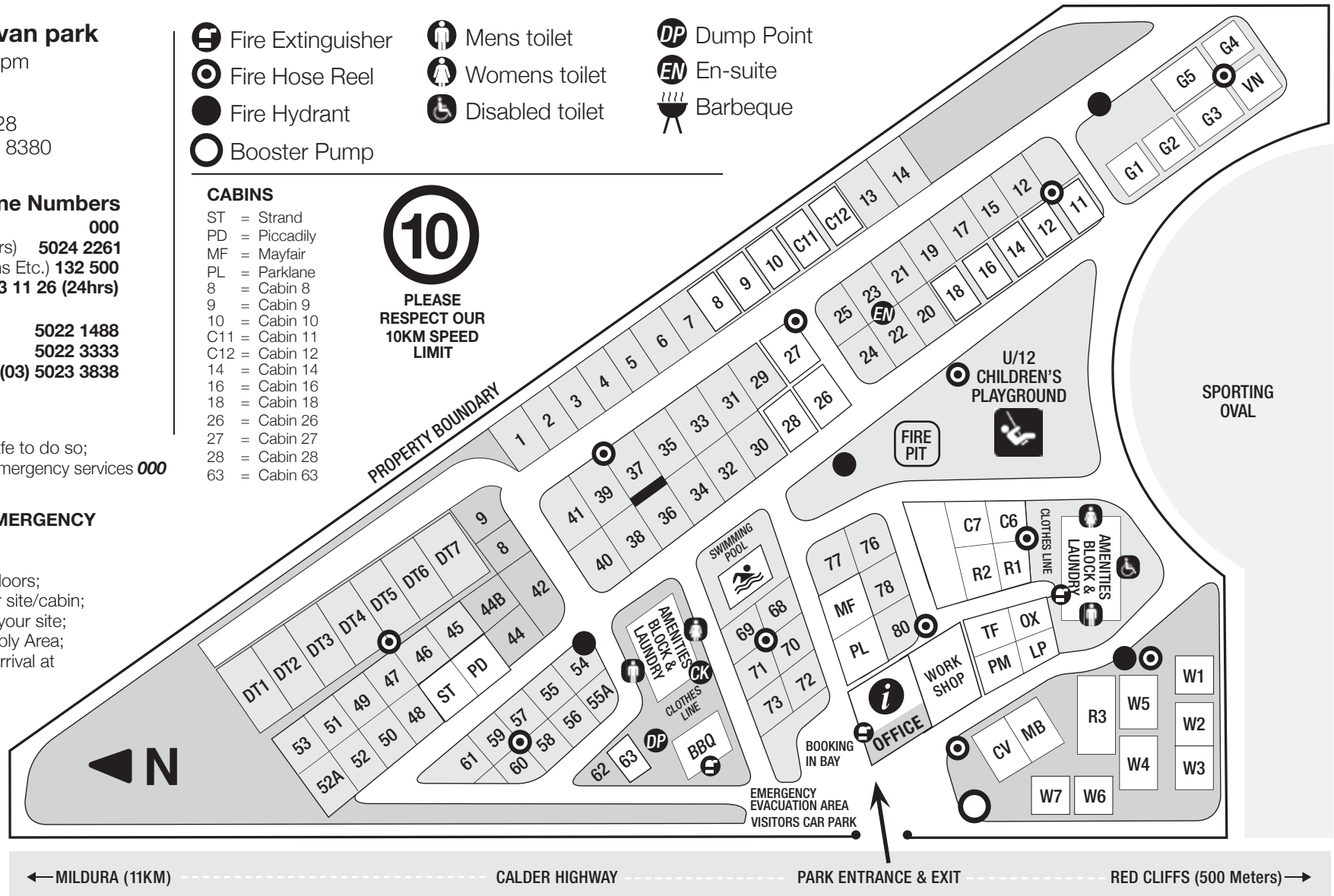
-  Fire Extinguisher
-  Mens toilet
-  Dump Point
-  Fire Hose Reel
-  Womens toilet
-  En-suite
-  Fire Hydrant
-  Disabled toilet
-  Barbeque
-  Booster Pump

### CABINS

- ST = Strand
- PD = Piccadilly
- MF = Mayfair
- PL = Parklane
- 8 = Cabin 8
- 9 = Cabin 9
- 10 = Cabin 10
- C11 = Cabin 11
- C12 = Cabin 12
- 14 = Cabin 14
- 16 = Cabin 16
- 18 = Cabin 18
- 26 = Cabin 26
- 27 = Cabin 27
- 28 = Cabin 28
- 63 = Cabin 63



**PLEASE  
RESPECT OUR  
10KM SPEED  
LIMIT**



# Red Cliffs Caravan Park Rules And Regulations

It is your responsibility to advise us of any changes, errors or omissions prior to your arrival. Otherwise full payment for your booking will be requested.

- **SPEED LIMIT IS WALKING PACE ONLY - 10KM.**
- Strictly **NO SMOKING** in cabins or amenities areas.
- Strictly **NO PETS** in cabins or amenities areas.
- **WATER RESTRICTIONS** – Washing/Hosing of any vehicle with mains water is **NOT** permitted at anytime.
- **ALL NOISE MUST CEASE BY 10PM.** Drunkenness, offensive behaviour, swearing or loud parties will not be tolerated. Please report any disruptive behaviour to the office by phoning 5024 2261 – 24 hours. (All complaints will be treated in confidence). Failure to comply will result in the cancellation of your stay at the Park.
- The lights go out in the camp kitchen and BBQ areas at 10pm.
- **RESIDENTS AND PATRONS** are responsible for making sure their visitors comply with park rules.
- All visitors must report to the office and register before heading through the park.
- Visitor's cars must remain in the visitors car park at the front of the park, and not enter the park without any permission from management.
- **VISITORS MUST VACATE PARK BY 10PM.**
- Check out time is strictly **10am**, unless otherwise agreed by management.
- When showering, consider others. Leave facilities clean and tidy. Please report any unhygienic acts to management for immediate attention.
- **All rubbish is to be wrapped** before placing in the bins.

- Surplus gear to be stored out of site and must not be under caravans or outside tent, all maintenance to your caravan and car must be done off-site. **No** use of power tools in park
- Please use clothes line provided. **No** temporary lines allowed.
- Long term residents must give a minimum of one weeks notice to vacate. Sites and accommodation must be left clean and undamaged
- **Only one car per site.** Extra vehicles must have management approval and not use extra sites.
- Only one pet per site allowed (dog show excluded) if you have a pet on the property please see management to obtain a 'rules for pets' sheet.
- Parents are **responsible** for the behaviour and supervision of their children at all times. Children under 8 years must be accompanied to the amenities. Children are not to play in **OR** around the amenities, laundry area, or other sites and cabins.
- Children must wear bike helmets at **ALL** times when riding. All bikes and scooters are to be used during daylight hours only.
- **Cancellation Policy: 75% of Holding Fee refunded with over 30 days notice; no refund with less than 30 days notice.**
- **All cancellations need to be in writing.**
- **No refunds given for peak period bookings eg. Christmas, Easter, long weekends, school holidays and festivals/special events.**
- **If you change the dates booked, we reserve the right to cancel your booking.**

*We have a quiet, clean & comfortable park your help in keeping it this way would be greatly appreciated.*

**Your hosts - Ian & Grace**